



SPORT TRUCK LIMITED WARRANTY

All goods and services provided by Monroe Truck Equipment (MTE) will be free from defects in material and workman-ship for either (3) years from the date of purchase and /or (3) years from the date that the vehicle was put in service by its original operator, or 36000 miles whichever occurs first. This limited warranty is the sole and exclusive remedy for any such defective product.

This limited warranty covers only parts manufactured by MTE or provided by same, except with respect to title, this limited warranty does not pertain to parts or accessories not manufactured and/or supplied by MTE; regardless, whether such parts or accessories were selected or recommended by MTE.

MTE will as a service to the buyer, pass on any warranties received from the manufacturer of said parts and accessories. Any and all claims to other manufacturers must be forwarded to MTE within 10 days of the discovered defect. All documentation of said claims must be accompanied with the identification number of the vehicle and/or a copy of the invoice. MTE has, at their option, a choice of whether to repair or replace the defective part at a MTE repair center or a location approved by MTE unless otherwise specified by the manufacturer.

This limited warranty does not apply to damage resulting from misuse, abuse, neglect, accident, improper customer/distributor installation, lack of maintenance, or act of God. This warranty is exclusive and in lieu of all other warranties whether express or implied. Any repair or modification by the buyer or any third party, without the prior written consent of MTE, will make this warranty void. Operating conditions, or applications not made known to, or contemplated by, MTE at the time of delivery to the buyer will also make this limited warranty void. Any other abnormal operation will not be covered in this warranty.

Normal or special maintenance items such as oils, coolants, fuels, fluids, tires, belts, hoses, filters, air cleaners, and light bulbs supplied in connection with goods or services provided by MTE, are not covered under this warranty. Electrical and hydraulic components are not to be disassembled without the express written consent of MTE. All defective parts returned must be accompanied by the manufacturers' model, serial number ,and date of installation. Any parts returned for warranty must be returned with freight prepaid.

If MTE authorizes the buyer or a third party to repair, replace, or redo the defective parts instead of MTE doing such work itself, the buyer shall be invoiced for the replacement parts. Credit will be given pending the return of the defective parts and warranty issued by manufacturer. MTE will not provide or pay for the use of a rental vehicle while warranty work is performed. Authorized warranty work not performed by MTE will be at the rate of \$42.50/hr, and invoices for authorized work will be paid net 30. In the event that MTE and the second party cannot come to an agreement, a binding third party arbitrator will be chosen with the mutual consent of both parties.

This limited warranty is in lieu of all other express or implied warranties. MTE will in no event be liable for any incidental or consequential damages whether in tort, contract, or otherwise, for any bodily injury, death, or property damage resulting from or in any way arising out of any goods or services provided by MTE or their sale, use, or manufacture.

Procedures for warranty claims notifications and warranty chargebacks. The following information is required before you call for authorization:

1. A copy of the MTE invoice and location that the equipment was installed.
2. The date of purchase.
3. A complete description of the problem with the product.
4. A vehicle identification number.
5. The model and serial number of the equipment.
6. If applicable, documented photographs.

The following may be required for authorization:

1. Inspection by MTE personnel or a third party representing MTE.
2. If applicable, written authorization to repair given by MTE.
3. Defective parts must be returned, freight prepaid, to MTE within ten days.

For warranty claims call the warranty department at 1-800-356-8134.

This policy is effective December 1, 2001